

Summary/Overview

Over the past few years Roanoke County's technology and communications services were dealt some serious blows with loss of key staff and significant budget reductions. However, after doing some substantial (and somewhat unique) reorganization, the County created a new Communications and Information Technology Department. This new department consists of all the traditional technology services, along with radio communications and the County's Emergency Communications Center. Now the County has recognized several valuable service improvements and cost savings as a result.