

May 29, 2013

VACo Achievement Awards
Virginia Association of Counties
1207 East Main Street, Suite 300
Richmond, Virginia 23219-3627

Dear Sir or Madam:

Please find enclosed Isle of Wight County's application for the 2013 VACo Achievement Awards in the category of Information Technology. This application represents the significant efforts undertaken by Isle of Wight County through its Inspection Information Technology Fee.

With the implementation of the Inspections Information Technology Fee, Isle of Wight has successfully created a program that is paid for and utilized by the end users – not the local taxpayers. The Inspections Information Technology Fee has allowed the County's Inspections Department to purchase equipment needed to utilize and expand the use of existing technology to better accommodate the needs of their customers. The Inspections Information Technology fee was implemented with six (6) key objectives all of which have been achieved.

- ✓ *Provide information in a more timely fashion.*
- ✓ *Open additional lines of communication between the Inspections Office and permit holders.*
- ✓ *Offer a mechanism to obtain a permit without having to make in person visits to the Inspections Office.*
- ✓ *Eliminate hard copies – saving printing costs for both the Inspection Department and permit holders.*
- ✓ *Decrease the plan reproduction burden on permit holders.*
- ✓ *Reduce storage space needs*

Please do not hesitate to contact my office at (757)365-6203 for any questions you have relative to the application.

Sincerely,

W. Douglas Caskey

County Administrator

Enclosures

cc: The Honorable Board of Supervisors
Mr. Art E. Berkley, Director of Inspections
Mr. Donald T. Robertson, Director of Information Resources and Legislative Affairs
Ms. Andrea S. Clontz, Assistant to the County Administrator