### **APPLICATION FORM**

All applications must include the following information. Separate applications must be submitted for each eligible program. **Deadline: June 1, 2016.** Please include this application form with electronic entry.

PROGRAM INFORMATION
County:
Program Title:
Program Category:
CONTACT INFORMATION
Name:
Title:
Department:
Complete Mailing Address:
Telephone: Website:
Email:
SIGNATURE OF COUNTY ADMINISTRATOR OR CHIEF ADMINISTRATIVE OFFICER
Name:
Title:
Title:

## 2016 VACo Achievement Award Gloucester Community "Needs Network"

#### **OVERVIEW**

The County of Gloucester, through the Gloucester Department of Community Education, collaborates with the Gloucester Resource Council, to facilitate and coordinate an electronic community "Needs Network." The Gloucester Resource Council is a network of over 85 non-profit, community-based human service organizations, interested community members and business partners. (See enclosed list of members.) The council conducts a monthly networking meeting to share information, identify and meet community needs and reduce duplication of efforts. In an effort to find the most efficient and effective way to assist in meeting needs and providing resources, the Department of Community Education developed an electronic network to communicate, publicize and solicit assistance for any needs that were unable to be met through traditional avenues or normal processes.

The community "Needs Network" utilizes an email network delivering over 200 emails via an initial primary distribution. If needed, the network has the capacity to multiply to almost 8,000 email contacts through inter-organizational distribution lists to expand publicity and awareness of a specific request for assistance. Examples of a few of the requests processed and met in 2015 included: affordable or emergency housing, medical equipment, car donations/repairs, appliances/appliance repair, donated computers, and donated bicycle for primary transportation. (See enclosed list.)

Posting of a specific need must be made by an identifiable contact person with a community-based, non-profit organization, faith-based group, school or government agency. The contact person is responsible for ensuring the need is justified and facilitates coordination of service or resource being provided to the person in need.

#### **BRIEF SUMMARY**

Through the use of electronic communications, helping organizations in Gloucester County are quickly and efficiently able to provide assistance to community members having a specific unmet need through the community "Needs Network." The "Needs Network" is an outreach of the Gloucester Resource Council and is facilitated by the Gloucester Department of Community Education. Electronic communications through the network reach a large number of helping organizations and individuals that review the requests and needs and offer resources, services and/or programs to assist. Through the community "Needs Network" forty (40) specific requests for needed services and resources were received and processed in 2015. A few examples include affordable or emergency housing, medical equipment, car donations/repairs, appliance donations/repairs, a computer donation, denture assistance, and a bicycle donation for primary transportation.

#### PROBLEM/CHALLENGE/SITUATION:

The identified challenge faced by the many individuals and organizations interested in helping those in need, is that sometimes there is no existing or known program or service to provide for a recognized need, and no system to effectively and efficiently communicate unmet needs to a large number of helping organizations and individuals quickly. In addition, even when existing services and programs do exist, the resource is not always known by those attempting to help others. The community "Needs Network" solves many of these challenges by simply using technology to communicate to a large number of community helpers in an efficient and expeditious manner.

#### **INNOVATION**

The community "Needs Network" is innovative in the use of technology and electronic communications to more effectively and efficiently publicize unmet needs and through a coordinated

system of collaboration to provide for services and resources. An additional benefit gained from the "Needs Network" system is by having unmet needs be communicated through one network, groupings or clusters of unmet needs, services and programs are identified, thus serving as an informal needs assessment.

#### PARTNERSHIP/COLLABORATION

The community "Needs Network" is an excellent example of partnerships and collaboration.

Through the technology resources of the local government, public information and involvement mission of the Gloucester Department of Community Education, and the extensive network of resources available through the Gloucester Resource Council, organizations work together, in an efficient manner, to communicate, coordinate and meet the needs of community members.

#### **MODEL**

The process and procedure of the community "Needs Network" can be duplicated in any locality by identifying and compiling basic contact information of the government, schools, faith-based and community organizations that are interested in working together to establish an email/electronic network of communications. Many localities already have existing directories and/or contacts of human service agencies, community organizations and faith-based groups, through agencies such as United Way. The contacts can be used to establish the electronic network of communications needed.

Administering the "Needs Network" process involves designating a "Needs Network" manager and central referral source to receive, review, confirm legitimate source and contact, and send requests through the email network.

IMPLEMENTATION/FINANCING/STAFFING

The Department of Community Education serves as the designated manager of the "Needs

Network" with one staff person receiving, reviewing and posting the requests on email to the master

distribution list. Time involved is minimal and there are no direct costs other than minimal staff time.

**PROGRAM RESULTS** 

During 2015, forty (40) requests for needed services and resources were received and processed

through the community "Needs Network." A listing of specific needs that were publicized and met is

included in this application packet.

Two of the 40 success stories to help demonstrate the effectiveness of the "Needs Network:"

(1) Because of a request to assist a homeless individual, who frequented the winter shelter and who

was battling terminal cancer, individuals and organizations donated to an account to provide support

services, not covered by other means, to the individual in need.

(2) The only vehicle (a van) of a family of seven (7) broke down and the family did not have enough

money for repair. Less than two hours after the email request went out, a community organization that

has an auto mechanic as a member of their board, volunteered to repair the vehicle.

FOR MORE INFORMATION/CONTACT:

Christi Lewis, Community Education Director

6467 Main Street, Gloucester, VA 23061

804-693-5730 or <a href="mailto:clewis@gloucesterva.info">clewis@gloucesterva.info</a>

4

# **Gloucester Department of Community Education** and

# Gloucester County Resource Council Community Needs Network

#### 2015 Requests/Items Publicized Through Needs Network

Specific Need	Requests Processed/Met	
Affordable/Rental/Emergency/Homeless/Specific Housing	12	
Equipment/Furniture	8	
Hospital Bed		
Washer/Dryer		
Lift Chair/Wheel Chair		
File Cabinet		
Exam Table		
Geri-Chair		
Appliance/Plumbing Repair	3	
Van/Car Repair	2	
Used Car Donations	2	
Winter School Clothing/Shoes	2	
Free Children's Toothbrushes	1	
New Computer Laptop	1	
Funding to Assist Homeless Cancer Patient	1	
In-Home Errands/Outdoor Labor	1	
Denture Assistance	1	
Unique Transportation Need for Med Care	1	
Affordable Care Act Advisor Home Visit	1	
Diapers/ Diaper Ministry	1	
Wheelchair Ramp	1	
Bicycle for Primary Transportation	1	
Electric Bill Assistance	1	

# Gloucester Resource Council 2016 Members & Meeting Attendance List

Updated: 5/4/16

Abingdon Episcopal Church	Rev. Sven vanBaars	P.O. Box 82, White Marsh, VA 23183	(Contact information redacted for application due to privacy. Phone number and email included for each member)
Abingdon Ruritan Club	Mike & Bunny Ekdahl	1753 Holly View Dr., Glou. Pt. VA 23062	
www.abingdonruritanclub.com	Don Sandridge	P.O. Box 1271 Gloucester Pt., VA 23062	
Adult Literacy on the Middle Peninsula www.almpva.org/	Rhoda-Jo Stress	P.O. Box 1992, Gloucester, VA 23061	
Alzheimer's Association <a href="http://www.alz.org/grva/">http://www.alz.org/grva/</a>	Ellie Galloway 7335 Lewis Ave, Glou	P.O. Box 1881, Gloucester, VA 23061 acester, VA 23061	
American Cancer Society <a href="http://www.cancer.org/">http://www.cancer.org/</a>	Lisa Goodall	4240 Park Place Ct., Glen Allen, VA 23060	
American Red Cross - Gloucester Chapter www.myredcross.net	Jim Flynn Candee Pevahouse	4836 Southpoint Pkway, Fredericksburg, Va 22407	
Animal Resource Foundation Spay/Neuter Clinic	Tonya Higgins	P. O. Box 967, White Marsh, VA 23183	
Apostles Lutheran Church www.apostles-elca.com/	Ray Scholz	8371 Willis Rd., Gloucester, VA	
Bay Aging - Active Lifestyle Center	Pam Allen	6654 Main Street, Gloucester, VA	

Bay Aging - Bay Transit www.bayaging.org/	Pat Sanders Larry Kight Ginny Smith	P.O. Box 610, Urbanna, VA 23175 5959 Fiddlers Green Road, Gloucester VA MedCarry/NF Coordinator
Bay Aging - Family Housing www.bayaging.org/	Joshua Gemerek Karen Dame	P.O. Box 610, Urbanna, VA 23175 PO Box 610, Urbanna, VA 23175
Bay Aging – Options Counseling www.bayaging.org	Mary Jane Kipper	PO Box 475, Gloucester, VA 23061
Bay Aging - Resident Services Bethany United Methodist Church www.bethanyumc-qp.org/	Angie Alley Nancy Orth	6076 Seldon Pond Rd., Gloucester, VA
Bread for Life Food Pantry www.breadforlifefoodpantry.com	Bob & Susan Quinzel	6262 Main Street, Gloucester, VA 23061
Children's Diaper Bank www.facebook.com/diaperministry	Autumn Coxe	6699 Fox Center Parkway #273
Chesapeake Bank <a href="https://chesbank.com/">https://chesbank.com/</a>	Reggie Connaughton	P.O. Box 799, Gloucester, VA 23061
Children's Hospital of Kings Daughters www.chkd.org/	Debra Simpson Courthouse Pediatrics	P.O. Box 800, Gloucester VA 23061
CLRA Group LLC	Bev Teichs	6699 Fox Centre Pkwy 120, Gloucester VA
Commonwealth Assisted Living	Reggie Connaughton	7074 Mackenzies Run, Hayes, VA 23072

DAV Chapter 58	Bob Warren	6265 Professional Drive, Gloucester, VA 23061
	Maurice Carpenter	6625 Magnolia Drive, Gloucester, VA 23061
Department for Aging & Rehabilitative Services	Debbie Veale Debbie Page	3248 Academy Ave., Portsmouth, VA 23703 303 Butler Farm Rd., Suite 105, Hampton, 23666
District 5 Probation and Parole	Dale Jacobson Sylvia Wren	6270 Professional Drive, Gloucester, VA
Ebenezer Baptist Church/Salem-Olive Branch UMC	Kristie Askew	9532 Laurelwood Lane, Gloucester, VA 23061
First Presbyterian Church & Outreach Committee	Nadine Tatum Doug Nagel	5598 Ware Neck Rd., Gloucester, VA. 23061 6542 Francis Street, Gloucester, VA 23061
Giving Garden Foundation	Karin Fary	P.O. Box 1421, Hayes, VA 23072
Gloucester Arts on Main www.gloucesterarts.org	Betsy Henderson Cathy Slider	6580-B Main Street, Gloucester, VA 23061
Gloucester Clean Community <a href="https://www.gloucesterva.info/CleanCommunity">www.gloucesterva.info/CleanCommunity</a>		6467 Main Street, Gloucester, VA 23061
Gloucester Community Business Launch	Nadine Tatum	P.O. Box 265, Gloucester, VA 23061
Gloucester Community Education <a href="https://www.gloucesterva.info/CommunityEducation">www.gloucesterva.info/CommunityEducation</a>	Christi Lewis Valerie Lewis	6467 Main Street, Gloucester, VA 23061 Bethel Elementary School
Gloucester Community Foundation www.gloucestercf.org	Bobby Ray Leslie Franklin	P.O. Box 828, Gloucester, VA 23061 P.O. Box 222, Kilmarnock, VA 22482
Gloucester Commonwealth's Attorney Seniors & Law Enforcement Together (SALT)	Holly Smith Bunny Ekdaht	Victim Witness

Gloucester Chamber of Commerce www.gloucestervachamber.org	Gloria Mazzella Williams Physical Address:	6699 Fox Centre Parkway #609 Gloucester, VA 23061 3558 Geo. Wash. Mem. Hwy (Chesapeake Marine Training Institute Building) Hayes, VA 23072
Gloucester County Public Schools		6099 T.C. Walker Road, Gloucester, VA 23061
Gloucester Emergency Management Gloucester CERTS Coordinator	Jane Wenner (CERTS	5) P.O. Box 329, Gloucester, VA 23061
Gloucester Genealogical Society www.rootsweb.com/~vaggsv/	Nadine Tatum	5598 Ware Neck Rd., Gloucester, VA. 23061
Gloucester Health Department	Katherine Keller Tammy Faulkner	6882 Main Street, Gloucester VA. 23061 Environmental Health Specialist
Gloucester Housing Partnership	<b>Marsha Germek (Vic</b> Kevin Kiley Danny Joyce	<b>e-Chair)</b> P.O. Box 772, Hayes, VA 23072 2362 Camp Okee Dr., Glou. Pt., VA 23062 5628 Crany Creek Dr., Gloucester VA 23061
Gloucester Lions Club	Ray Weakland Rene' Welz	12563 Salem Church Rd., Gloucester, VA 23061 7539 Riverpark Road, Lot 7, Glou. Pt. VA 23062
Gloucester Main Street Preservation Trus	t Nadine Tatum	P.O.Box 265, Gloucester, VA 23061
Gloucester-Mathews Care Clinic	Janet Gomez Colleen Cannon	PO Box 684, Gloucester, VA 23061
Gloucester-Mathews Humane Society	Jayme Sweten Kristen Solada	7037 Plum Tree Lane, Hayes, 23072 6620 Jackson Lane, Gloucester VA
Gloucester Moose Family Center (Lodge 88	<b>36)</b> Bruce Edmonds	8664 Field Family Lane, Gloucester, VA
Gloucester Parks, Recreation and Tourism	Carol Steele	6467 Main Street St, Gloucester, VA 23061

http://www.gloucesterva.info	Hilton Snowdon	
Gloucester Public Library http://www.gloucesterva.info/lib/home.html	Diane Rebertus	P.O. Box 2380, Gloucester, VA 23061
Gloucester Social Services	Jackie Morande	P.O. Box 1390, Gloucester, VA 23061
http://www.gloucesterva.info	Marcus Anthony Sandy Vernon	n n
Gloucester Victim-Witness Assistance Program	Becky Slattery	P.O. Box 456, Gloucester VA 23061
Gloucester Family YMCA	Sheila Pillath	6869 Main Street, Gloucester, VA 23061
Groves Memorial Presb. Church	Stella Austin John Morris	PO Box 1263, Hayes, VA 23072 2198 Heywood Lane, Hayes 23072
GUEST - Winter Sheltering	Rev. Sven vanBaars (( Sonnie Leonard Rev. Kevin Sweeney Kristie Askew	Chair) P.O. Box 82, White Marsh, VA 23183 PO Box 191, Bena, VA 23018
Habitat for Humanity/Gloucester-Mathews www.habitatgm.org	Teresa Dalton Angela Zaharopoulos	3725 Geo. Wash. Mem. Hwy., Hayes
Habitat for Humanity/Middlesex Hands to Hand, Inc.	Meredith Powell Denise Carter	141 Pineview Dr., Hartfield, VA 23071 4796 Gum Fork Rd., Gloucester, VA 23061
Haven Shelter Services	Ruth Micklem	P.O. Box 1264, Warsaw, VA 22572

Hearing Loss Assoc. of the Middle Peninsula VDDHH-Telephone Assistance Program	Arva Priola	409 Progress St., Fredericksburg, VA 22401 <a href="https://www.cildrc.org">www.cildrc.org</a>
Helping Hands Mission Camp www.hh-missioncamp.org	Terry Stacey	P.O. Box 427, Ordinary, VA 23131
Humana	Sabrina Carr	4191 Innslake Dr., Suit 100, Glenn Allen, VA
Insight Enterprises Peninsula Ctr for Independent Living	Sam Maynard Catherine Tyler-Nort Kimberly Walter	2021A Cunningham Dr, Ste 2, Hampton 23666 han
Job Assistance Center, Inc.	Don Sandridge	P.O. Box 327, Shacklefords, VA 23156
Laurel Shelter, Inc. www.laurelshelterinc.org	Ebony Wright Cheri Stone Darlene Ward	P.O. Box 23, Gloucester, VA. 23061
Literacy Volunteers of Gloucester www.literacyvolunteersofgloucester.org	LVG Office Terri Byrne Ann Burruss	P.O. Box 28, White Marsh, VA 23183 Box 1194, Gloucester Point, VA 23062 8659 Broad Marsh Lane, Hayes, VA 23072
Main Street Preservation Trust (Business Launch)	Nadine Tatum	6882 Main Street, Gloucester VA 23061
Middlesex Habitat for Humanity	Meredith Powell	141 Pineview Dr., Hartfield, VA 23071
MP-NN Community Services Board www.mpnncsb.org/	Crystal Leiffer Christina Hogge	P.O. Box 2468, Gloucester, VA 23061

	Lynda Gibson Tammy Oberndorfer Tammy Bagby	P.O. Box 452, Hayes, VA 23072
Middle Peninsula Regional Adult Education	Danielle Robinson Tracy Cowles	18550 King William Rd, King William, VA 23086
Morning Glory Baptist Church	Althea McCray	9511 Davenport Rd., Gloucester, VA 23061
Nat. Alliance on Mental Illness Mid-Tidewater Chapter	Sandra Mottesheard	P.O. Box 1094, Kilmarnock, VA
New Hope Beginnings Alternative Home	Cheryl Forrest	
New Hope United Methodist Church www.newhopevaumc.org	Rev. Chong Ho Yang	2466 Lewis B Puller mem Hwy, Saluda, VA 23149
Newington Baptist Church www.newingtonbc.org	Mike Gray	6169 Main St. Gloucester, VA 23061
NN-MP Housing Coalition	Hunter Terry	758-1260 (ex.1312)
Parent Child Development Corporation Bridges Head Start/PCDC	Taren Thomas Michael Knez	PO Box 799, West Point, VA 23181
www.pcdcva.org/	Verlane Mack Erin Willis Melanie Chastain	PO Box 799, West Point, VA 23181
Peninsula Emer. Med. Services Council Inc	Michael Player	PO Box 1227, Gloucester, VA 23061

	Jenna Smith	
Piankatank Community League www.facebook.com/PiankatankCommunityLeague	Susan Malcolm	7823 Haynes Drive, Gloucester VA 23061
Re-Entry Council – Lower Middle Peninsula	Ann Burruss	8659 Broad Marsh Lane, Hayes, VA 23072
Riverside Internal Med. Assoc. of Gloucester	Jennifer Smith	P.O. Box 2440, Gloucester VA 23061
Riverside Outpatient Case Manager	Lisa Anderson	u u u
Riverside Walter Reed Hospital www.riverside-online.com/rwrh	Vickie Morgan 85 Shannon Fedors Frances Langford Jennifer Hutchinson Aubrey Calhoun Pat Wertman Lisa Anderson, RN	6 J. Clyde Morris Blvd. Suite C, NN, VA 23601 P.O. Box 1130, Gloucester, VA 23061  RWRH Social Worker Bereavement/Hospice Hospice Care Coordinator Outpatient Complex Care Management
Rural Infant Services Program	Kathy Phillips	PO Box 40, Saluda, VA 23149
U.S. Dept. of Veterans Affairs	Bob McKenna	
Salvation Army www.salvationarmy.org	Jenn Fuqua	7059 Linda Circle, Hayes, VA 23072
The Samaritan Group Inc.  http://www.thesamaritangroup.org	Bill Fulton Les Sterling <b>Marsha Germek</b>	7800 Paynes Landing Road, Gloucester, VA 4486 Sterling Creek Rd., Gloucester, VA P.O. Box 784, White Marsh, VA 23183
Saint James Anglican Church	Kevin Sweeney	6124 Abingdon Glebe Lane, Gloucester

Susanna Wesley United Methodist www.susannawesleyumc.org	Sonnie Leonard	PO Box 191, Bena, VA 23018
Three Rivers Health District www.vdh.state.va.us/lhd/threeriv/	Valerie Prince Katherine Keller Zach Smith Lisa Laurier	P.O. Box 415, Saluda, VA 23149 6882 Main Street, Gloucester VA 23061 P.O. Box 663, Gloucester, VA 23061
Three Rivers Healthy Families www.mpnncsb.org/eis_3rivers.php	Kendra Parsons Ann Williams Carla Callis Debbie Lancucki Brandy Carpenter Catherine Dunlevy Pam Hanks	PO Box 40, Saluda, VA 23149
VersAbility Resources www.versability.org	Sarah Bowman	2520 58 <sup>th</sup> St., Hampton, VA 23661
Puller Center	Joy Henderson	6632 Main St., Gloucester, VA 23061
Victory Rhodes Realty Service, Inc.	Deborah Rhodes	P.O. Box 98, Hayes, VA 23072
Virginia Cooperative Extension - Gloucester Virginia Cooperative Extension - SCNEP Program www.gloucesterva.info/ext/home.htm	Krista Gustafson Liz Hayes <b>Glenn Sturm (Chairp</b>	P.O. Box 156, Gloucester, VA 23061
Virginia Smiles for Children	Jackie Wake	Outreach Coordinator
Virginia Veterans & Family Support	Barbara Wesley	1041 Sharon Rd., #201, King William