



## APPLICATION FORM

All applications must include the following information. Separate applications must be submitted for each eligible program. **Deadline: June 1, 2016.** Please include this application form with electronic entry.

### PROGRAM INFORMATION

County: \_\_\_\_\_

Program Title: \_\_\_\_\_

Program Category: \_\_\_\_\_

### CONTACT INFORMATION

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Department: \_\_\_\_\_

Complete Mailing Address: \_\_\_\_\_

Telephone: \_\_\_\_\_ Website: \_\_\_\_\_

Email: \_\_\_\_\_

### SIGNATURE OF COUNTY ADMINISTRATOR OR CHIEF ADMINISTRATIVE OFFICER

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Signature: \_\_\_\_\_

## **THE PROBLEM OR CHALLENGE**

The GIS Maps and Apps Gallery offers single-focused applications that are intuitive and easy to use for all end users. Applications such as the Property Report was developed for this purpose. The interactive Property Report was developed to meet all users' needs and demands for Real Property Information.

Some of the major project goals and objectives:

- Share GIS – get in, get information and get out
- Empower the User – put the information into the users hands to allow them to make better decisions
- Accessible from Anywhere – allow access whenever and wherever
- Use modern technology to offer a fully featured interactive report – offer features such as autocomplete search, Geo-location services, Google Streetview, 3-D imagery (Pictometry) and integration with other apps
- Easily maintained utilizing internal resources

## **SOLUTION**

The Property Report application is designed with an interactive singular focus, which creates a comfortable environment that doesn't require instruction or training.

The first goal of "Sharing GIS" enabled users to quickly get in, get information and get out, intuitive and easy to use and it was developed as a single-focused application.

Now, county's staff members use the Property Report app to quickly access data including real estate sales, land records, planning and zoning, schools, government services, and environmental and utilities information. Improved operational efficiency extends to the field where staff save many hours on data collection. The second goal "Empower the End User", allows end users to make better decisions by giving them the information they need. For example, county's Real Estate Valuation Office recently used the new tools to create a report that used to take weeks. Now, it only takes two days to create an even

more comprehensive report. On a daily basis, the county is better serving the needs of its constituents.

Giving the public one place to find detailed information on county services saves citizens' time.

Residents can find the details they need any time of day or night on many types of devices anywhere the internet is available. This accomplishes our third goal of "Accessible from Anywhere" by supporting mobile data collection, supporting emergency response and providing quick access to information. The county accomplished its' fourth goal "Use Modern Technology" by incorporating the following technology into the application: 1) Autocomplete Search, 2) Geo-location Services, 3) Google StreetView, 4) Pictometry - 3-D Pictures and 5) Integrated links between Apps. The last goal, "Easily Maintained" was accomplished by using current technology practices such as configurable application and requiring JavaScript and HTML based technology.

Property Report is the most interactive report available, with dynamic content control available to all users. The Property Report application can be accessed [here](#).

## **OVERVIEW**

Property Report offers a unique interactive property report of tax parcel information that enables supporting agencies, organizations and the general public to locate an area of interest and review common information stored typically in the local government's computer aided mass appraisal (CAMA) and tax receivables database and generate a PDF of the selected information. Other information such as Google StreetView, Pictometry imagery, Zoning, Overlay Districts, Flood Zone, Building Sketches, Government Services with hyperlinks, Schools, Broadband Providers, Tax Map and Aerial Imagery are available to be included in the report.

## **BRIEF SUMMARY**

The difficult economic climate helped motivate the county to leverage technology to do more with less staff and declining budgets. An enterprise level Property Report could be used to improve operational efficiencies, improve customer service and to provide valuable information directly to our citizens, whenever and wherever they want it. Leaders in Roanoke County, Virginia, wanted a way to give staff

and citizens access to the geographic information they need on any device anytime anywhere. The county's staff members use the Property Report application to quickly access data including real estate sales, land records, planning and zoning, schools, government services, and environmental and utilities information.

Our new Property Report provides a fast delivery of information and is one of several single-focused apps available in our GIS Maps and Apps Gallery. . It offers a standard overview of property data in a community for citizens, real estate professionals and other consumers so they can view, print and save this information on all homes as they walk or drive through neighborhoods. Users are able to search for a specific address, owner name or parcel number, view authoritative property characteristics, home sales, and email this information to a friend or co-worker. They can also provide feedback so the quality of the application can improve over time.

This Property Report allows users to quickly create an Adobe PDF of all pertinent information for properties in Roanoke County. It can be accessed using the most modern technologies, including smart phones, tablets, and most operating systems in current use.

The county's Real Estate Valuation Office recently used the system to create a report that used to take weeks. Now it only takes two days to create an even more comprehensive report.

On a daily basis, the county is better serving the needs of its constituents. Giving the public one place to find detailed information on county services saves citizens' time. Residents can find the details they need any time of day or night on many types of devices. The Real Estate Valuation Office alone has seen a 79% reduction in calls to the customer service department.

The Communications and Information Technology Department partnered with the Real Estate Valuation and Community Development Departments to develop and create this one of a kind Property Report Application. The county's new customized Property Report application can be accessed at the following link: <http://siteselector.roanokecountyva.gov>.



# Property Information Report

**x Address:** Choose Address...

**Magisterial District:**

**Account:**

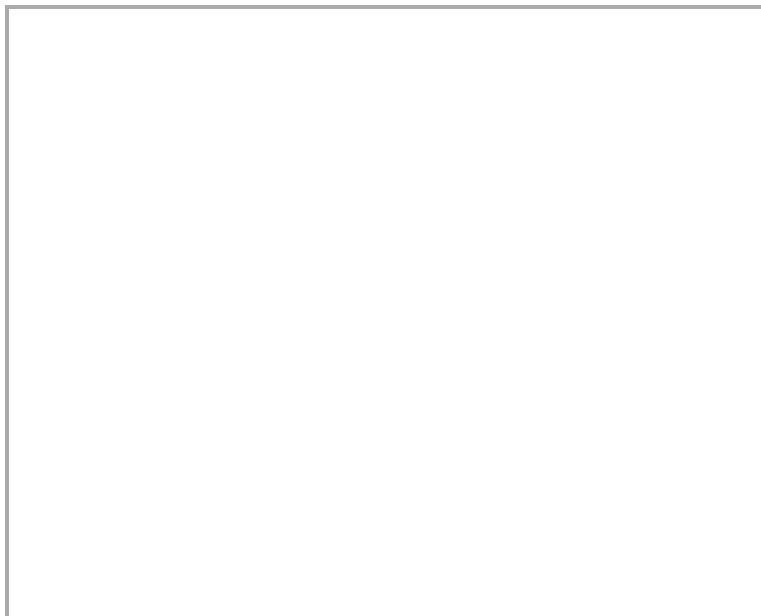
**Owner:**

**Which image should appear on the first page of the report?** Choose Image...

- Include Narrative Description
- Include Property Characteristics
- Include Overlay Districts & Flood Zone Information
- Include Building Description (if available)
- Include Sub Areas
- Include Services and Schools <
- Include Broadbands
- Include Property Photos

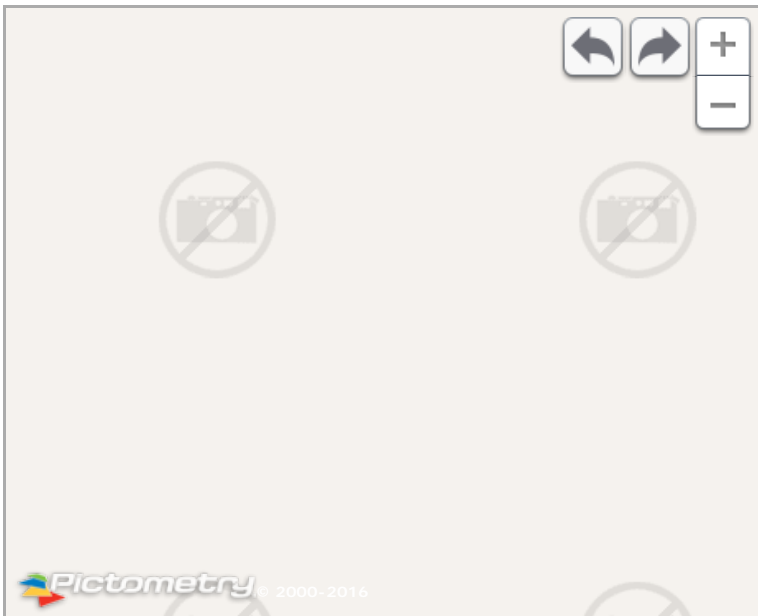
Include Google Street View

Preview



Include Pictometry

Preview



Include Zoning

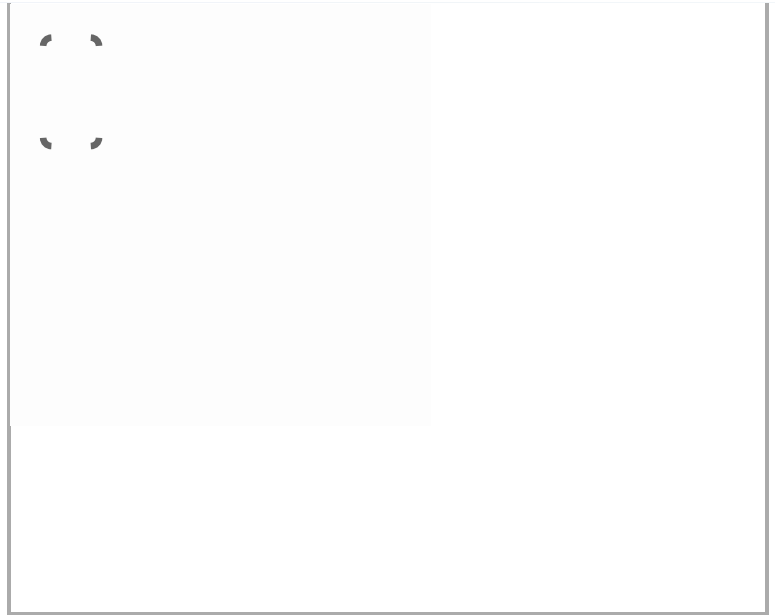
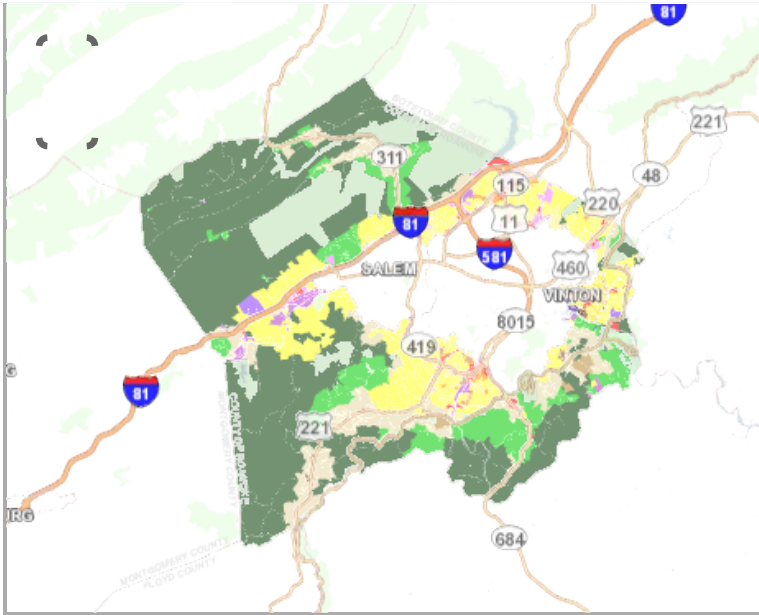
Preview



Include Tax Map

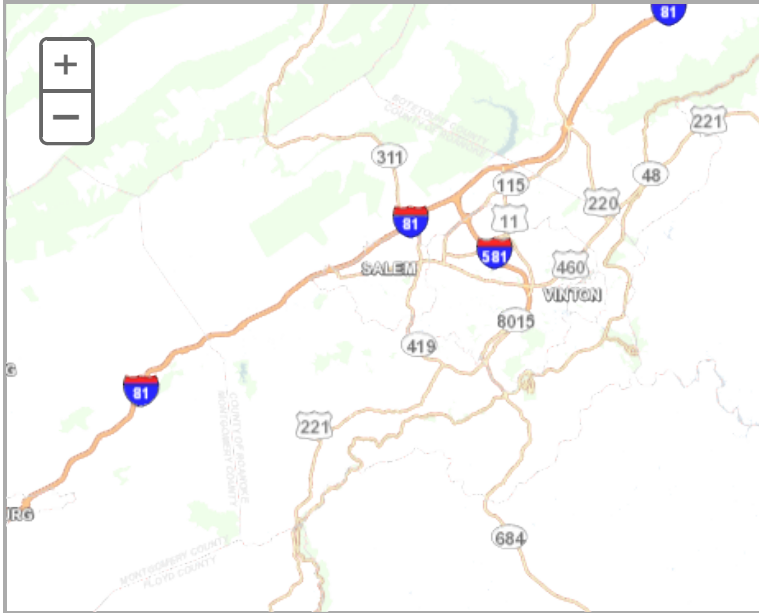
Preview





Include Hybrid

Preview



**Property Location:** 5204 BERNARD DR  
**Parcel ID:** 087.07-03-08.00-0000  
**Magisterial District:** CAVE SPRING  
**Account:** 37933  
**Card 1 of 1**

**Owner Name and Mailing Address:**  
 ROANOKE CO BOARD OF SUPERVISORS  
 P O BOX 29800 ROANOKE VA 24018

**Current Property Assessment 2016**

**Total Building Value:** 5329500  
**Total Land Value:** 918000  
**Total Value:** 6247500



**Narrative Description**

This property contains 3.84900 AC of land with a(n) OTHER COUNTY style building, Built about 1978, having primary GLASS / THERMAL secondary FACE BRICK exterior and RUBBER roof cover, 0 bedroom(s), 0 full bath(s), 0 half bath(s).

**Property Characteristics**

**Jurisdiction:** COUNTY  
**Legal Description:** TR 4A COMB FOR BOARD OF SUPERVISORS OFF  
**Deeded Acreage:** 3.84900 AC **Neighborhood:** F024 / TANGLEWOOD COMMERCIAL II  
**Estimated Acreage:** 3.87675584 AC **Census Block:** 511610308013061  
**Vacant Land:** NO **Land Use Program:** NO

**Sales Information  
 Most Recent Sales**

<u>Sale Date</u>	<u>Sale Price</u>	<u>Legal Reference</u>	<u>Sales Description</u>
11/5/2013	0	PB201314549	PLAT
3/31/1993	0	DB0013970058	NEEDS REVIEW
8/3/1992	2476667	DB0013731572	FINANCIAL INSTITUTION
7/1/1985	0	DB0012230872	NEEDS REVIEW
1/1/1900	0	PB0000900180	PLAT
1/1/1900	0	DB0011960940	UNKNOWN REASON



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### Zoning Information

**Split:** NO

Zoning Code

County-C2

Zoning Description

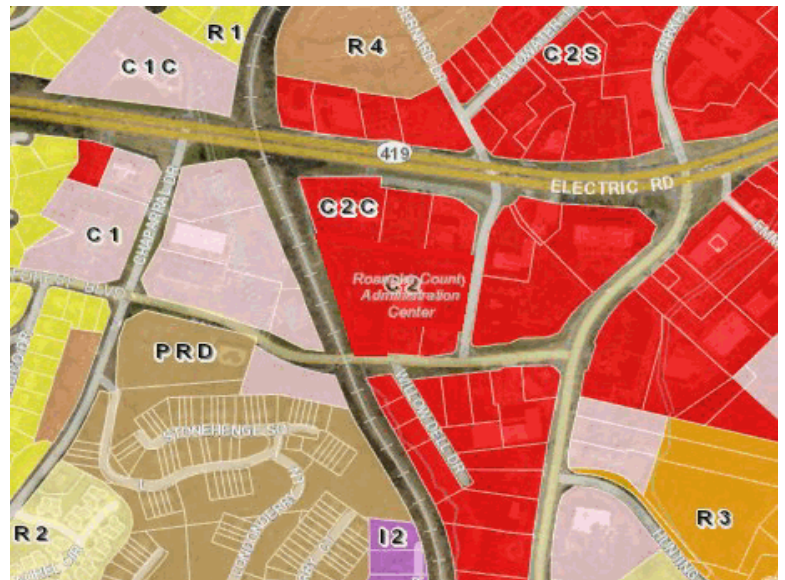
[County-C2/High Intensity Commercial District](#)

**Action No:** 17-05/1987

**Date:**

**Ordinance:** [587-3](#)

**Name:**





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**Overlay Districts**

**Emergency Communications:** [No](#)                      **Roanoke River Conservation:** [No](#)  
**Airport:** [No](#)    **\*Manufactured Housing:** [No](#)  
**Wellhead Protection:** [No](#)                              **Clearbrook Village:** [No](#)  
**Floodplain:** [No](#)

\*For more Information on Roanoke County Zoning, please call 540-772-2068 or visit <http://www.roanokccountyva.gov/pz>

**Flood Zone Information**

**Community Number:** 510190

**Flood Certificates**    **FIRM Panel:**  
**Flood Zone:**

**Effective Date:**  
**Floodway:**

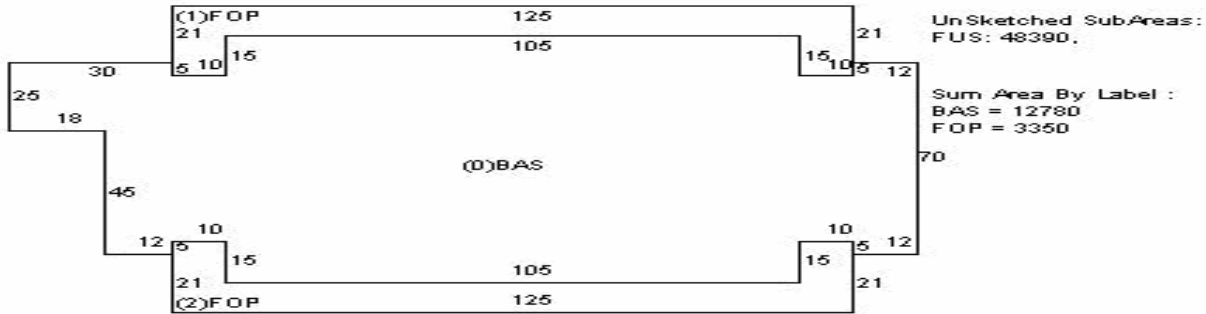
**Building Description**

<b>Building Type:</b> OTHER COUNTY	<b>Foundation Type:</b> SPREAD FOOTING
<b>Year Built:</b> 1978	<b>Roof Structure:</b> STEEL FRAME
<b>Finished Area (SF):</b> 61170	<b>Roof Cover:</b> RUBBER
<b>Style/Story Height:</b> 2.5 OR MORE	<b>Primary Exterior Wall:</b> GLASS / THERMAL
<b>Bedrooms:</b> 0	<b>Secondary Exterior Wall:</b> FACE BRICK
<b>Full Baths:</b> 0	<b>Primary Interior Walls:</b> DRYWALL
<b>Half Baths:</b> 0	<b>Secondary Interior Wall:</b>
<b>Air Conditioning:</b> 100%	<b>Primary Floors:</b> CARPET
<b>Heating:</b> 100%	<b>Secondary Floors:</b> VINYL TILE
<b>Heating Type:</b> AIR-DUCTED	<b>Basement Garage:</b>
<b>Heating Fuel:</b> ELECTRIC	<b>Fireplace:</b>

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**Building Areas**

<u>Sub Area</u>	<u>Sketched Area</u>	<u>Finished Area</u>	<u>Perimeter</u>
BASE	12780	12780	554
PORCH-OPEN FINISHED	1675	0	332
PORCH-OPEN FINISHED	1675	0	332
UPPER STORY-FINISHED	48390	48390	0



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### Services

**Trash Service:** [MONDAY](#)

**Bulk & Brush Pickup:** [B ROUTE](#)

**Recycling:** [Map](#)

COX COMMUNICATIONS (0.53 miles)

**Recreational Center:** [Map](#)

BRAMBLETON RECREATION CENTER (1.56 miles)

**Library:** [Map](#)

SOUTH COUNTY LIBRARY (2.00 miles)

**Western Virginia Water Authority** [Website](#)

**Water:** Water

**Sewer:** Sewer

**Police Station:** [Map](#)

Public Safety Center, 5925 Cove Rd, Roanoke VA

**Fire Station:** [Map](#)

CAVE SPRING

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### Schools

**Elementary School:** [PENN FOREST](#)

**Middle School:** [CAVE SPRING](#)

**High School:** [CAVE SPRING](#)

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**Broadband Providers**

**Wireless 4G**

<u>Provider Name</u>	<u>Upload Speed</u>	<u>Download Speed</u>
AT&T MOBILITY, LLC.	768 Kbps - 1.5 Mbps	1.5 - 3 Mbps
VERIZON WIRELESS	256 - 768 Kbps	768 Kbps - 1.5 Mbps

**Wireless LTE**

<u>Provider Name</u>	<u>Upload Speed</u>	<u>Download Speed</u>
AT&T MOBILITY, LLC.	768 Kbps - 1.5 Mbps	1.5 - 3 Mbps
T-MOBILE	256 - 768 Kbps	1.5 - 3 Mbps
VERIZON WIRELESS	256 - 768 Kbps	768 Kbps - 1.5 Mbps
NTELOS	256 - 768 Kbps	1.5 - 3 Mbps

**Wireline Cable**

<u>Provider Name</u>	<u>Upload Speed</u>	<u>Download Speed</u>
COX COMMUNICATIONS	3 - 6 Mbps	10 - 25 Mbps
COX COMMUNICATIONS	10 - 25 Mbps	100 - 1000 Mbps

**Wireline DSL**

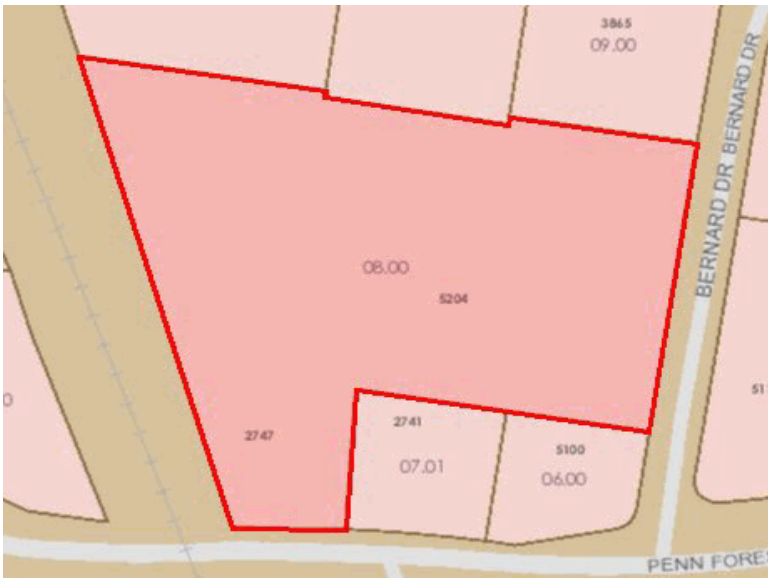
<u>Provider Name</u>	<u>Upload Speed</u>	<u>Download Speed</u>
LUMOS	768 Kbps - 1.5 Mbps	3 - 6 Mbps
VERIZON	768 Kbps - 1.5 Mbps	3 - 6 Mbps

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**Pictometry**



**Tax Map**



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**Hybrid**





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