



## Prince George County, Virginia Communication's Officer

<b>SALARY</b>	Depends on Qualifications	<b>LOCATION</b>	Police Department, VA
<b>JOB TYPE</b>	Full-Time	<b>JOB NUMBER</b>	CO062024
<b>DEPARTMENT</b>	Police Department	<b>OPENING DATE</b>	05/29/2024
<b>CLOSING DATE</b>	Continuous		

### Essential Functions/Typical Tasks

The Prince George County Police Department is currently seeking qualified individuals for the position of Communications Officer in the Emergency Communications Center (ECC).

Responsibilities include but are not limited to answering 9-1-1 emergency and non-emergency calls, operating radio equipment, alerting/dispatching public safety units to locations where assistance is required and providing callers with lifesaving instructions in potentially life-threatening situations. Other essential functions include operating a radio network, monitoring and transmitting over multiple public safety radio channels and operating teletype as a part of the VCIN and NCIC Network. The ECC is a fast-paced environment requiring multi-tasking skills and the ability to perform under stressful situations.

**Salary Range: \$46,108 - \$71,467 DOE**

### Qualification Requirements

#### Minimum Basic Qualifications:

- be at least 18 years of age
- be a high school graduate or possess a G.E.D. have a favorable credit rating
- have no convictions of felonies or serious misdemeanors
- be able to hear, analyze and react swiftly to high stress situations dealing with citizens
- be able to work 12-hour shifts including weekends and holidays
- be able to successfully complete several stages of job related training
- be able to pass a thorough background investigation
- be able to perform other duties as assigned

### Special Requirements

Previous emergency communications and call taker experience preferred.

Possession of, or ability to obtain, DJCS Basic Dispatcher, VCIN/NCIC, Emergency Medical Dispatcher (EMD), and CPR certifications are required.

Pre-employment drug testing and criminal background check, including fingerprinting, are required.

## Additional Information

To apply online visit our website at [www.princegeorgecountyva.gov](http://www.princegeorgecountyva.gov). To be considered for this position, applicants must fill out a County application which can be completed online. For additional information, please call (804)722-8669. EOE.

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**Agency**

Prince George County, Virginia

**Address**Prince George County  
6602 Courts Drive  
Prince George, Virginia, 23875**Phone**

804.722.8669

**Website**<http://www.princegeorgecountyva.gov/>

## Communication's Officer Supplemental Questionnaire

**\*QUESTION 1**

Are you at least 18 years of age?

- Yes  
 No

**\*QUESTION 2**

Have you ever been convicted of a felony?

- Yes  
 No

**\*QUESTION 3**

Would you be able and willing to work 12 hours shifts, holidays, weekends, and understand permanent shift placement is not guaranteed?

- Yes  
 No

**\*QUESTION 4**

Please describe your highest level of education by selecting one of the following choices:

- High School Diploma or GED  
 Some College Courses Completed  
 Associate's Degree  
 Bachelor's Degree

**\*QUESTION 5**

Please describe what level of experience you have working as a Communications Officer by selecting one of the following choices:

- No experience  
 1-2 years of experience

- 3-4 years of experience
- 5-10 years of experience
- More than 10 years of experience

**\*QUESTION 6**

**Please describe your level of work experience by selecting any of the following choices that apply:**

- I have experience with radio equipment.
- I have experience with multi-line telephone systems.
- I have experience with computer-aided dispatch systems.
- I have experience with data entry.

**\*QUESTION 7**

**Do you have current or prior work experience in Public Safety (Police, Fire/EMS, Corrections)?**

- Yes
- No

**\*QUESTION 8**

**This position requires being on an on-call rotation; do you have any problems fulfilling that requirement?**

- Yes
- No

**\*QUESTION 9**

**Are you willing to undergo a comprehensive background investigation, including contacts with all references, employers, co-workers, close personal associates, etc., and a review of your driving record, credit and financial history, criminal history, educational history, military service and submit to a drug test?**

- Yes
- No

**\* Required Question**